

FLOOD ADVISORY INFORMATION.

A) PREPARATION.

The basic advice is: BE PREPARED. There are some helpful websites to give you practical guidance and here are some basic steps to start with:

- Check out your property's risk to flooding on www.environment-agency.gov.uk
- Register for the EA's free flood warning service (phone/text/email) via their website or their **Floodline 0345-988-1188. The quickdial code for the Lower Shiplake area is 171217.** And ensure you know what the EA's flood warning codes mean.
- Make sure you know how to use the flood-warning-information service .gov.uk link to monitor the river level at Shiplake lock –you can access it via the village website.
- Check your buildings and contents insurance for cover
- Make sure you know how to turn off your gas, electricity and water supplies.

B) PLAN.

Make a plan of what to do in case of flooding...for before, during and after. Useful sites:

- www.environment-agency.gov.uk -for a helpful check-list and example personal plan
- www.nationalfloodforum.org.uk-for general information including insurance and flood protection products.

C) IN THE EVENT OF FLOODING.

Do not wait until it is too late...put your plan into action and be ready to help others!

Monitor the Floodline, EA website for river level and warnings, and local radio.

Check the village website for the latest local information and advice.

The Parish Council will implement its emergency plan and liaise with local council, utility and emergency services as required to action the supply of sandbags to the community (the designated distribution points being the station carpark and Mill Lane), attend to road and surface water flooding, and assist the vulnerable.

The following residents have kindly volunteered to represent our most vulnerable roads and liaise with the PC to help it coordinate effective and rapid response as and when needed:

Mill Lane: John Sawbridge

Bolney Road: Kate Owen

Mill Road: Geoff Thomas/David Pheasant

Lashbrook Road: Mike Spooner

They are a first point of contact for advice in case of the threat of your road/property flooding. Other areas contact Geoff Thomas, Parish Council Flood Coordinator or Parish Clerk

D) USEFUL CONTACTS.

SODC: 01491-823000 (Out of hrs 824033)-for supply of sandbags.

OCC: Highways Team 0845-310-1111-for highways flooding and drainage.

Thames Water: 0800-316-9800/0800-714-614(24hrs)-for drinking/foul water pipes, drainage and flooding, sewers and pumping stations.

SEE Electricity: 0800-072-7282.

British Gas: 0800-111-999.